

# Student Fiscal Services

## Parent's Frequently Asked Questions

### Where can I find information on tuition rates?

Tuition rates are based on the student's classification as an undergraduate, graduate, or professional student in addition to their residency classification.

Rates are found at: [washington.edu/admin/pb/home/opb-tuition.htm](http://washington.edu/admin/pb/home/opb-tuition.htm)

### What bills will my student receive from the UW?

1. **The tuition statement** on MyUW serves as the official tuition bill. No paper bills are sent for tuition. MyUW can be found at [myuw.washington.edu](http://myuw.washington.edu)
2. **Housing** for UW Tacoma on campus housing: This fee will appear on the official tuition bill at the beginning of the quarter.
3. Participation in **Early Fall Start** will be paid for at the time of registration. Questions should be directed to Professional and Continuing Education at 206-543-2310 or email [efs@u.washington.edu](mailto:efs@u.washington.edu). For more information go to: [outreach.washington.edu/efs/](http://outreach.washington.edu/efs/)

### How can I get information about my student's tuition account?

Students are required to give permission via MyUW before student fiscal information can be given to third parties such as parents. The third party will receive an email notification once this access has been established with their own password to allow them to view a modified version of MyUW. Account access can be found at [sdb.admin.washington.edu/sisStudents/uwnetid/release.aspx](http://sdb.admin.washington.edu/sisStudents/uwnetid/release.aspx).

### How do I pay my student's tuition account?

1. **Pay online with web check. *Web check is a free service!*** Information can be found at: [f2.washington.edu/fm/sfs/tuition/payment](http://f2.washington.edu/fm/sfs/tuition/payment)
2. **Pay by credit card. *There is a convenience fee each time you make a credit card payment.*** Go directly to the Tuition/Fees Payment by Credit Card web page at [sdb.admin.washington.edu/parents/ccpay.asp](http://sdb.admin.washington.edu/parents/ccpay.asp)
3. **Pay by check:** Mail to UW TACOMA - Tuition, ATTN: Cashier's Office, Campus Box 358433, Tacoma, WA 98402. Make sure the student number is on the check.

More information on paying is available at: [f2.washington.edu/fm/sfs/tuition/payment/](http://f2.washington.edu/fm/sfs/tuition/payment/)

### Where do I send my student's outside scholarship check?

University of Washington  
Scholarships  
P.O. Box 24967  
Seattle, WA 98124

Students need to report all scholarships to the  
Office of Student Financial Aid (OSFA)  
if they were not already reported on their award notice.

### How do I sign my Parent Plus Loan promissory note?

Complete application and sign the Master Promissory Note online at [studentloans.gov](http://studentloans.gov)

### How do I use GET funds?

1. Log in to your GET account at [www.get.wa.gov](http://www.get.wa.gov) and follow the instructions to notify them where the student will be attending and how many units to use.
2. Tuition will be paid after we receive notification from the state of your request.

## How does my student use VA benefits?

1. Student applies for the benefit in the UW VA office at the Husky Union Bldg. – Room 327.
2. VA office certifies the account and requests the money for the student.
3. SFS pays tuition for the student after we receive the funds.

## Does it cost anything to drop a class or withdraw from classes?

Students have through the 7th calendar day of each quarter to make changes to their schedule without incurring a financial penalty. Students are charged one-half of the tuition reduction (50% forfeiture) for classes dropped from the 8th through the 30th calendar day of the quarter. If they drop below fulltime, they will be charged the tuition rate for the number of credits that they are taking, plus one-half of the difference between full-time tuition and the new rate. For changes made on the 31st day or later, they will be charged 100% of the tuition amount. After the 7th calendar day, the Registrar's Office will assess a \$20 late change fee. Summer drop/forfeiture dates are different.

## How do students sign up for Student Health Insurance?

Student Health Insurance programs are changing starting Summer 2014. For more information go to: [washington.edu/ship/](http://washington.edu/ship/)

## How do students receive the balance of their financial aid after tuition and fees are paid?

If the student signs up for direct deposit, the money will automatically go into their bank account. Students may sign up for **direct deposit** on MyUW. **PLEASE NOTE – ALLOW 5 WORKING DAYS FOR INITIAL SETUP.** Otherwise a check will be mailed to the student's local address. **(Aid checks cannot be picked up in person).** Aid checks may take up to 10 business days to reach the student by mail so signing up for direct deposit is strongly encouraged to receive the funds quickly and safely. **Important: students should confirm the accuracy of their address regularly in MyUW to ensure funds are delivered accurately.**

## Where can the student apply for a short term loan?

Students may apply for a **short-term** loan online through MyUW. Applicants will be informed of their eligibility immediately and will be able to electronically sign a promissory note online. They can have the funds applied to their tuition account balance immediately. If they are signed up for direct deposit, the excess funds will be deposited into their bank account within three business days; otherwise a check will be mailed. **Be aware that these are short term loans and that payment will be due the following quarter.**

### For more information... Contact Student Fiscal Services at:

Email: [sfshelp@uw.edu](mailto:sfshelp@uw.edu)  
Phone: (206) 543 - 4694

Location: 129 Schmitz - Hours: 9:00 to 5:00, Mon - Fri  
FAX: (206) 685-2942



Or visit us online at: [f2.washington.edu/fm/sfs/](http://f2.washington.edu/fm/sfs/)  
Facebook at: [www.facebook.com/UW.SFS](http://www.facebook.com/UW.SFS)  
Twitter at: [twitter.com/UWStudentFiscalServices](http://twitter.com/UWStudentFiscalServices)

